

Effective **January 4, 2024**

Privacy Policy

I. Introduction

Preserving your privacy and being transparent about which information we at Symbiotic STEM (“Symbiotic STEM,” “we,” and “us”) gather through your interaction with the Symbiotic STEM website (the “Services”) is critical to earning your trust. Below is our Privacy Policy (the “Policy”) which outlines our policies and procedures regarding the information we collect from you through your interaction with the Services.

Unless otherwise indicated, all terms have the same definitions as those in the Symbiotic STEM Terms of Service, the agreement governing your access to the Services.

By using or accessing the Symbiotic STEM website in any manner, you acknowledge that you accept the practices and requirements outlined in this Policy, and you hereby consent that we will collect, use, and share your information in the following ways.

II. Information Collected

a. Automatically Collected Information

Whenever you interact with the Symbiotic STEM website, we automatically collect and store information from your browser or device. This information may include “cookie” information, your IP address, device identification, which browser you are on, or the page/feature you requested. Changes to your browser preferences may prevent your device’s disclosure of this information; however, this may prevent you from utilizing some of the website’s features.

b. Voluntarily Disclosed Information

We may also collect certain information from our mentors, including information contained within the mentor applications. This information includes, but is not limited to:

- First and last name;
- Photo;
- Geographical location;
- Contact information, including e-mail address and phone number; and
- Institutional affiliations.

III. Use of Collected Information

We use the information collected from your device to identify unique visitors and track a visitor’s session on the website. Additionally, we use the voluntarily disclosed information to build mentor profiles and increase access for our mentees. The information we collect is also used to comply with legal obligations and for security purposes.

IV. Disclosure of Information

The information collected within the mentor applications will be publicly shared with potential mentees, as well as teachers and parents. Please note that all information in the “Mentor Onboarding Questionnaire” is visible to the public on our website. We reserve the right to access, read, and disclose any information that we believe is necessary to comply with law or court order, or protect the rights, property, or safety of Symbiotic STEM, our employees, our users, or others.

V. Data Security & Storage

We endeavor to protect the privacy of your personal information we hold in our records and actively work to prevent loss, unauthorized access, and alteration.

VI. Changes to the Policy

It is our policy to post any changes we make to our privacy policy on this page. The date that this policy was last altered can be found at the top of this page.

VII. Contact Information

For any inquiries about this privacy policy and our privacy practices, please contact us at contact@symbioticstem.org.